

MAUI COUNTY POLICE DEPARTMENT

**GENERAL ORDERS**  
**CHAPTER 104**  
**ADMINISTRATIVE SUPPORT**

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Effective date: 06/18/19

Revision date: 05/30/19

Rescinds: GO 104.1 (06/22/01)

New Materials Underscored

Accreditation Standards: 11.1.1, 52.1.2, 52.1.10

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**INTERNAL AFFAIRS**  
**G.O. 104.1**

I. PURPOSE

The Internal Affairs Section is established to investigate any complaint brought against its members, as well as insuring that favorable recognition is given when deserved. Internal investigations are necessary to clear members who are falsely accused, as well as discipline those who have violated the Department Policy and Procedures by their actions.

II. POLICY

It is the policy of the Department that all members of the Department encourage citizens and fellow members to bring forth complaints regarding inadequate service or member misconduct. All complaints shall be investigated at appropriate levels and all complaints shall result in final dispositions.

III. DEFINITIONS

COMPLAINT: An alleged violation of the law, rules and regulations, policy, procedure, or misconduct by a member of the Maui Police Department.

IV. FUNCTION

- A. The Internal Affairs Section addresses complaints. It shall be designated to provide a written record and register all complaints directed toward Department employees.
- B. All information received through an internal affairs investigation should be treated in strict confidence. The information will be disseminated and used only on a need to know basis or in cases where dissemination would be for the good of the Department.
- C. The Internal Affairs Section will maintain an open door policy for anyone who wishes to file a complaint. The Internal Affairs Section will, however, encourage all employees to report complaints directly to their supervisors.
- D. In cases where there is a conflict, or when the investigation requires confidentiality, police personnel will be allowed to initiate a complaint against another employee directly

with the Internal Affairs Section.

V. ORGANIZATIONAL STRUCTURE

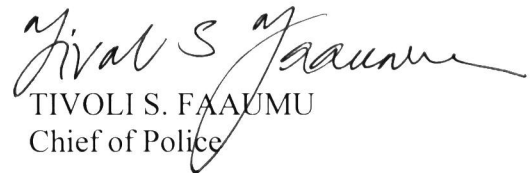
A. Commander

The Commander of the Internal Affairs Section is an officer holding the rank of Captain who reports directly to the Chief of Police.

B. Investigators

The Investigators of the Internal Affairs Section are officers holding the rank of Police Detective.

C. Police officers from any section may be assigned temporarily to the Internal Affairs Section.

  
TIVOLI S. FAAUMU  
Chief of Police