

MAUI COUNTY POLICE DEPARTMENT

GENERAL ORDERS
CHAPTER 101
STANDARD OF CONDUCT

Effective date: 11/19/18

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Rescinds: GO 101.1(4/24/96)

New materials underlined

Accreditation Standards: 11.2.1, 11.3.1, 11.3.2

COMMAND AUTHORITY
G.O. 101.1

I. PURPOSE

To specify authority for direction, designation of command during the absence of the Chief and accountability of supervisors for the performance of subordinates.

II. POLICY

It is the policy of the Maui Police Department to maintain a chain of command in the absence of the Chief and to place accountability upon supervisors for the performance of their subordinates.

III. RESPONSIBILITY FOR DIRECTION

A. Pursuant to Hawaii Revised Statutes, Section 52D-3, authority and responsibility for the management, direction, and control of the operations administration of the Maui County Police Department shall be vested in the Chief.

B. In the Chief's absence the order of precedence for command authority shall be established as follows:

1. Deputy Chief
2. Assistant Chief
3. Captain

C. Each Assistant Chief shall have the overall responsibility and command authority of their bureau. Within each bureau the order of precedence shall be the appropriate division or section commander.

IV. UNITY OF COMMAND

A. Each employee of the Department shall be accountable to only one supervisor at any given time; namely, the next person above them in the chain of command.

There may be times when a supervisor has to give a command to an employee who is outside the chain of command, such as;

1. During an emergency situation when immediate action is required, or
2. When immediate action is required to prevent embarrassment or discredit to the Department.

B. Each organizational component is under the direct command of only one supervisor.

V. SPAN OF CONTROL

Supervisors will supervise only the number of subordinates they can supervise effectively under normal day-to-day operations. This effectiveness will be evaluated on an ongoing basis. Generally, law enforcement supervisors should supervise 8 subordinates.

VI. AUTHORITY AND RESPONSIBILITY

- A. Responsibility shall be accompanied by commensurate authority to fulfill the delegated responsibility. Acting supervisors shall assume the same responsibility and shall command the same respect and response to command as the supervisor regularly assigned.
- B. All members of the Department are given the authority, by the Chief of Police, to make the decisions necessary to effectively execute their responsibilities. All members are held accountable for the use of their delegated authority, as well as their failure to use it.
- C. Supervisors are accountable for the performance of the subordinates under their immediate supervision.

VII. CHAIN OF COMMAND AND COMMAND PROTOCOL

- A. A chain of command is intended to indicate to whom individuals are responsible in the performance of their duties. Personnel will follow the chain of command in their respective divisions. Personnel will normally report through a Sergeant, Lieutenant, Captain, Assistant Police Chief, Business Administrator, Deputy Chief to the Chief. These channels are established for the flow of information up and down, thus permitting delegation of authority, the placement of responsibility, supervision of operations, and coordination of efforts.
- B. It is the responsibility of each person in the chain of command to ensure that information is properly disseminated.
- C. To maintain effectiveness in operations, the Department maintains communications, coordination, and cooperation with all departmental components through various ways which includes, but not limited to:

1. Records Management System
 2. In-Service Training
 3. Roll-Call Training
 4. Annual Recall Training
 5. Attendance of investigative personnel at roll-call meetings
 6. Scheduled Staff and Commanders Meetings
 7. Department Newsletter
 8. General Orders, Standard Operating Procedures, Special Orders, Training Orders, Personnel Orders, and Memorandums
- D. During normal operations of the Department, the established chain of command shall be followed:
1. There will be times when a supervisor must give commands, orders, or direction to personnel who are outside of his normal chain of command. In such cases the affected personnel shall obey and comply with any such commands, orders, or direction as long as they are legal.
 2. Supervisors who for legitimate reasons issue such commands, orders, or direction to personnel outside their normal chain of command, shall make every reasonable attempt to inform the appropriate supervisor of the affected personnel as soon as practical.
 3. When a member is assuming temporary supervision as an “acting supervisor” he or she is given full commensurate authority with the supervisory position being assumed for the time period of the absence of the regular supervisor. Personnel being considered to assume temporary supervision must have considerable knowledge and experience with the area in which they are going to assume the supervisory authority.
- E. When personnel from two or more divisions or bureaus within the Department are engaged in a single operation, the ranking officer from the division or bureau having the primary functional responsibility shall have overall responsibility and command authority for the operation.
- F. In certain situations supervisory personnel or personnel possessing specialized capabilities (Traffic Investigators, Special Response Team, Evidence Specialist, etc.) may have the need to exercise staff control and issue orders or directives to personnel

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outside of their chain of command. These situations may arise out of an emergency requiring immediate action or because of the need to have a specialist in charge of a given mission. Failure to obey orders in these situations could affect the safety of those involved or the outcome of the mission.


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Chief of Police

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